



Cue Health

4980 Carroll Canyon Rd
Suite 100, San Diego,
CA 92121, USA

01 July 2021

Product Update From Cue

Dear Valued Customer,

This Customer Notice is to advise you of the shelf-life date extension for the FDA Emergency Use Authorized Cue COVID-19 Test Cartridge Pack. Cue Health Inc. (“Cue”) has continued testing for product stability to extend the expiration dating (shelf life) of the Cue COVID-19 Test Cartridge Pack and has shared the results with the FDA. Testing has been completed to support extending the original shelf-life of 4 months to 9 months.

All Cue COVID-19 Test Cartridge Packs in your possession with a Use By date later than July 1, 2021 and earlier than November 1, 2021 now have an expiration of 9 months after manufacture or 5 months after the Use By date currently printed on the Cue COVID-19 Test Cartridge Pack and the Cue COVID-19 Test Cartridge Pouch labels. For example, if the Use By date currently printed on the Cue COVID-19 Test Cartridge Pack label is 2021-07-22, then the new Use by date is 2021-12-22.

This shelf life extension does not apply to any Cue COVID-19 Test Cartridge Packs that expired on or before July 1, 2021 and on or after November 1, 2021.

An update to the Cue Health App has extended the test cartridge expiration dating. You must update the Cue Health App on your mobile smart device before using any Cue COVID-19 Test Cartridges beyond the Use By date printed on the labels. This Cue Health App update will ensure that the shelf life setting for the cartridge is extended to allow use of the cartridge for an additional 5 months after the Use By date printed on the Cue COVID-19 Test Cartridge Pack and the Cue COVID-19 Test Cartridge Pouch labels.

Since the earlier Use By date will remain on the labels of Cue COVID-19 Test Cartridges manufactured before this notice, Cue Health recommends providing this Customer Notice to all users of the Cue Test Cartridges.

Cue is continuing stability testing and we will notify you again if the expiration dating can be further extended. Cue appreciates your participation in COVID-19 testing efforts and your attention to this Customer Notice.

Sincerely,

Cue Health Technical and Customer Support

support@cuehealth.com

833.283.8378